



Scott Shanley
General Manager

Town of Manchester

General Manager's Report

May 2007

Municipal Office Closing – Memorial Day

All Town offices will be closed on Monday, May 28 in observance of Memorial Day.

Finance Department

Assessment and Collection

The Board of Assessment Appeals concluded their work in April. Overall, there were about 480 appeals of assessments for the Grand List of October 1, 2006. A separate memo detailing the Board of Assessment Appeals hearings will be provided to the Board of Directors.

Work on accepting on-line payments for Water and Sewer bills continues. This program is expected to go on-line in the very near future. Once the program is successful with Water and Sewer payments, it will be extended to allow taxpayers to pay their tax bills on-line using Discover Card or MasterCard; however, this is not expected to be ready in time for the July 2007 tax billing.

Senior taxpayers are reminded that the deadline to apply for the Senior Tax Relief program is May 15, 2007.

Public Works Department

Building Department

Activity for March 1 – March 31, 2007

	March 2007	February 2007
Building Permits		
Total Applications received	265	197
Total Permits issued	216	180
Total Revenue	\$171,457.00	\$179,336.50
Construction Value*	\$13,535,590.87	\$12,744,300.39
Inspections conducted	561	395
Code Enforcement		
Cases opened	59	32
Cases closed	48	62
Inspections conducted	175	130

Comparison of the fiscal years July 1 – February 28

Building Permits	FY2007	FY2006
Total Applications received	2518	2738
Total Permits issued	2412	2486
Total Revenue	\$951,489.72	\$581,052.87
Total Construction Value*	\$92,379,174.49**	\$40,978,779.22
Inspections conducted	5906	7022
Code Enforcement		
Cases opened	485	502
Cases closed	484	561
Inspections conducted	1098	993

Notes:

*Includes the value of Town projects where fees were waived.

**This value has yet to be adjusted for value added due to cost affidavits at Certificate of Occupancy issuance.

Water and Sewer Department

Wastewater Treatment Facility

During the month of March, Manchester's Wastewater Treatment Facility was undergoing improvements to its Pretreatment Building to better remove materials that could have a detrimental effect on the seven million gallons of flow the facility treats every day.

The modification was the installation of an Augermonster (trademark), which is a piece of equipment that involves the screening, grinding, washing and removal of putructible materials (fabric, paper, grease, wood, etc.) The unit operates by directing flow through two rotating perforated drums and directing debris into two stacks of cutting blades. There are a combined total of 128 cutter heads that cut up the debris, which is washed and carried out of the channel by a screw conveyor (auger) to be disposed of. The liquid portion of the waste then goes through the perforated drums on either side of the cutting stacks and flows into the plant for additional treatment processes.

This device protects the facility's downstream equipment, such as pumps and collection mechanisms, from being damaged and returns organics washed off the debris into the waste stream where they can be treated.

Another benefit from the Augermonster is its ability to maintain a consistent flow through the plant which improves the plant's ability to absorb large flow fluctuations and therefore allows the facility to operate at peak efficiency.

Water Treatment Facility

Six process turbidimeters, which are devices that measure the cloudiness (turbidity) of the water at various stages throughout the treatment process, have recently been installed. These

instruments can detect the level of particulate matter in the water and send this information to a SCADA (Supervisory Control and Data Acquisition) system. By monitoring these turbidity levels, Operators can make adjustments to coagulants in order to optimize the dosage of chemical applied to the water. This ensures production of the best quality water at the most cost-effective chemical application rate. The turbidimeters are regularly verified for accuracy and are calibrated for quality control. Not only are they helpful tools for the staff to operate the plant, they are required in order to remain in compliance with State and Federal water treatment regulations.

Manchester Police Department

Recognition

Officer Kerri Rosa and Officer Mark Yaglowski were dual recipients for the "East Hartford Exchange Club's Officer of the Year Award". They received a recognition plaque from the East Hartford Club at the Exchange Club's April 10, 2007 dinner meeting at the Marco Polo. Representatives from the Manchester Police Department attended this event and they included Chief Berry, Captain Reeves and Lt. San Antonio. Family members of the recipients attended as well.

Each day these Officers continually distinguish themselves through their hard work and tireless efforts, exemplifying excellence in police work. They do this, not through any singular act, but through their daily actions. It is their work ethic and their core values, which they apply to their job every day that is honored.

Officer Rosa has been a Manchester Police Officer for seven years and works the midnight shift by permanent bid. She has been responsible for significant investigations resulting in numerous felony arrests and convictions. Kerri is currently working towards a Bachelors Degree in Criminal Justice through Troy University.

Officer Yaglowski has been a Manchester Police Officer since 1992 and is presently assigned to the day shift. Mark is also Vice President of the Manchester Police Union. He has made numerous high profile arrests as well, involving some very complex investigations.

Although many of these arrests are worthy of recognition in themselves, it is for their continued and relentless pursuit of excellence that Kerri and Mark deserve the respect and acknowledgement. It is not often that line officers are honored for doing what these two officers do best: work hard to make Manchester a better and safer place to live. Regardless of what they have going on before they get to work and after the leave, they do a great job for the citizens of Manchester. Statewide recognition for all Exchange Club Award recipients will occur on May 10, 2007 at the Aqua Turf Facility in Southington, CT.

Statistics

Police activity through March 31, 2007 was 5,508 total calls for service; 1,500 total police cases; 655 total 991 calls; Emergency Calls were 66 for the 8th District; 244 Town Fire; and 1,769 for the Police Department.

Staffing numbers are at 114 sworn officers which includes one Chief, three Captains, six Lieutenants, 17 Sergeants, ten Detectives (two vacancies), 77 Patrol Officers with three in the Police Academy and three in the Field Training Officer program.

Manchester Fire-Rescue-EMS

Activity Report for March 2007

Medical/Rescue	496
Fire Related	14
Hazardous Conditions	16
Public Service	42
Good Intent	52
False	31
Mutual Aid	8
Total Calls	659

History Lesson #4

Hose Company No. 4 was the second company in the South Manchester Fire Department to organize. A small building belonging to the Ninth School District was moved from a location near Vine Street to the north side of School Street to serve as the first quarters of Company No. 4. The building was the largest of the hose houses at the time. It was later purchased by L.T. Wood Company and moved to their property on Bissell Street. 1905 was a big year for Company No. 4. A move was afoot for a time to secure a combined station for Companies No. 3 and No. 4, due to their proximity, however, at a Fire District meeting in July 1905, an appropriation of \$2,500 was secured for a new station for Company No. 4. The station would have two bays and a tower for drying hose. A horse-drawn wagon and a ladder truck were purchased for Company No. 4. Also in 1905, Company No. 4 took over the equipment and membership roster of the Charter Oak Company No. 5. At a Fire Department meeting in August 1913, two members were named to investigate the purchase of a motorized pumper. Unfortunately, while their study was going on, the Ninth District School fire of October 1913 destroyed Company No. 4 along with several other buildings and dramatically proved the need for a pumper. Company No. 4 was relocated to temporary quarters in the rear of 24 Eldridge Street until a new station could be built. On September 10, 1917, a new Station-4 was opened. It was built of brick and was located on School Street on the site of the former Company 4. The aging School Street station was replaced in 1996 by a modern facility on Highland Street. This was the last of the Fire District stations to be replaced and completed the decentralization of the Fire Department to better serve the rapidly growing, more rural areas of Manchester.

Badge Pinning

Probationary Firefighter-Paramedics Shawn Cervera and Robert Turkington were officially sworn in by Town Clerk Joe Camposeo and were presented their badges by Fire Chief Robert Bycholski at a Headquarters Company ceremony on Thursday, April 19, 2007.

Human Services Department

Youth Service Bureau

On May 4, the YSB will sponsor a Teen Night at Mahoney Recreation Center from 7:00 – 11:00 p.m. for youth ages 12–18. The evening will include a DJ, fun games, food, pictures, “Manchester Idol” Contest, and much more. Pre-registration is required and permission slips can be picked up at the YSB on Center Street.

The Summer Schedule is ready and those interested can stop by the YSB or call for more information at 647-5213.

Senior Center

The annual Senior Center Plant Sale will be held on Saturday, May 12th from 9:00 a.m. - 3:00 p.m. The sale will take place in the parking lot at the Senior Center, rain or shine. For more information, please call the Senior Center at 647-3211.

Renter's Rebate Program

The Senior, Adult and Family Services Division of the Town of Manchester will be completing applications for the State of Connecticut's Renter's Rebate Program. This program provides a one-time yearly payment to renters based on income, rent, and utilities of the previous year (2006). Applicants must be 65 years or older by December 31, 2006 or be permanently and totally disabled of any age as defined by Social Security. The income limits (including Social Security) are \$35,300 for a married couple and \$28,800 for a single person. Applicants should bring proof of all 2006 income (including Social Security, pensions, wages, interests and dividends and a copy of an income tax form if filed), proof of all rent and utilities paid in 2006 and proof of disability if under age 65. Applications are completed at the Weiss Center, 479 Main Street, Manchester. To schedule an appointment, please call Senior, Adult and Family Services at 647-3096 from 8:30 a.m. – 4:30 p.m. beginning May 1. The program will operate until September 15, 2007. There will be special clinics set up for Housing Authority residents at housing complexes.

Dial A Ride Adds New Services

Dial A Ride is now offering Saturday Recreation Trips but no service will be offered Memorial Day weekend.

On the second and fourth Thursday of each month, Dial A Ride will be providing one trip midday to the Motor Vehicle Department in Wethersfield for photo identification cards. On the first and third Thursday of each month, Dial A Ride will be providing transportation to the ECHN Medical Building in South Windsor for appointments. Appointment times will be coordinated and one round trip will be made on each day.

Dial A Ride continues to offer daily transportation for the Lunch Programs at Orford Village and Westhill Gardens.

There will be expanded Band Shell trips this summer. Please call 647-3096 for more information.

Employee News

Newly Promoted

Carrie Caldwell – Fire-Rescue-EMS

Newly Hired

Ruth Dorman – Senior, Adult, and Family Services

Elizabeth DeNardis – GIS, Public Works Administration/Engineering

Nancy Martel – Information Systems

Recently Retired

Joseph Amato – Police Department

Town of Manchester employees raised \$778 for MACC Charities Operation Fuel Program. The funds were raised through the Friday Employee Dress Down program from November 2006 – March 2007. Beginning in April 2007, funds raised through the Friday Dress Down program will benefit MACC Food Pantry.